

Viva DevOps 365

Drive more value from Viva with Core's Viva DevOps 365

Get the platform you want from the service you need, and the experience your employees deserve.

Core's Viva DevOps service provides a comprehensive end-to-end implementation, development and support of your Viva platform, to meet your ongoing business requirements.

With such a wide feature set, Viva has the ability to transform the way your business operates, the way your employees communicate, and the way your managers manage. Optimising your Viva platform does not happen overnight. But with Core's Viva DevOps 365, your platform will be aligned to the Microsoft employee experience road map, and developed in line with your business plans and needs.

Viva DevOps 365 gives you access to Core's specialists teams, to work with you on an ongoing basis, developing your Viva platform in line with your future IT plans. Your dedicated Service Manager will work with you to forecast development opportunities, needs, and scenarios, then assign the development team the tasks to manage in your development program.

Underlying the development of your Viva platform, our support team will be on hand to make sure your employees stay productive wherever they are, adopt the platform effectively, and are secure in the process.

With Core's Viva DevOps 365 service is a full lifecycle service, from design, through to deployment, development, and support.

Wherever you want to take Viva, Core's Viva DevOps 365 is the solution that will get you there, and beyond.

How does Viva DevOps 365 work?



Management

Your dedicated Service Manager will work collaboratively with your teams to understand your Viva requirements and manage your backlog



Development

Core's DevOps Development team will work through the development of your Viva platform using the priorities set by the Service Manager and your IT Management team



Operations

Core's DevOps Support team will be on hand to manage the operational activities, keeping your platform moving and healthy, managing user adoption, and giving your employees the experience they deserve

Viva DevOps 365 - outcomes:

Core's Viva DevOps 365 service provides a comprehensive, end-to-end implementation, development, and support of your Viva platform.

Our teams will work collaboratively to deliver and enhance Viva in line with the Microsoft Employee Experience road map, and in line with your wider IT plans.

Get the platform you want from the service you need, and the experience your employees deserve.

Viva DevOps 365 - benefits:

- Flexible monthly consumption model. Bronze, Silver or Gold
- Viva deployment and configuration services
 - Viva Connections
 - Syntex Document Models / RegEx
 - Topics Knowledge Management
 - Insights Analytics service
- Viva Centre of Excellence
- Dashboard & Adaptive Card DevOps
- Advisory and Enablement
- User adoption program
- Security & Compliance

 **Microsoft**
Solutions Partner



Our Viva DevOps 365 packages

Microsoft Viva has been designed to integrate into your existing Microsoft 365 platform adding flexibility to your Modern Workplace journey. Core's Viva DevOps 365 packages have been created to reflect Microsoft's ideology.

Our service integrates into your plans, and our packages allow you to flex. Start by selecting one of Viva DevOps packages from the table below. You can upgrade at any time so there are no limitations to what we can achieve together.

Package	Development time per month	Operations time per month
Bronze	10 hours	10 hours
Silver	20 hours	20 hours
Gold	40 hours	40 hours
Custom	If your business needs something more, get in touch for a custom plan	

Frequently Asked Questions

How will my ongoing requirements be managed?

We will take the time to understand what your business needs, then our development team will design, develop, and deploy the changes.

Where does the management cost come from? The Development or Operations pool of time?

The time your dedicated service manager spends on your service will be deducted from the Operations hours, which is 50% of the Development cost.

How often will my dedicated service manager review the future workload?

Monthly, unless you have additional needs arise during the term of your contract. The service is flexible to suit your needs.

Is there a minimum contract length for the Viva DevOps 365 service?

Yes. The provision of our Viva DevOps 365 service is based on an initial 12-month contract.

Can we use Core's Viva DevOps 365 to deploy Viva, and then manage it as a DevOps service moving forward?

Yes. Our service manager and our deployment team will sit with you to develop a deployment plan, engaging with our Viva DevOps 365 at every step.

Does Viva DevOps 365 include user and staff training?

Yes. Training can be included and will be deducted from your Development pool of time.

Why Core?

As a Microsoft Solutions Partner with more than three decades of experience delivering Microsoft solutions, we understand how to unleash potential and unlock value for our customers who have invested in Microsoft technology. We help improve the transition from E3 to E5 licensing, enabling enhanced security and mobility capabilities for our customers, without the need for third-party solutions.



Specialist
Adoption and Change Management
Teamwork Deployment
Modernize Endpoints



Next steps

To talk to one of our Microsoft Viva specialists, get in touch using the details below, or check out our [available workshops](#).

Learn how Microsoft Viva can improve your employee experience.

[Get in touch today](#)